Supporting Young Adults to gain meaningful paid employment
What is Bright Futures?

• We are a Partnership between East Kent College, Kent Supported Employment and East Kent Hospital Trust
• Working with young adults aged 18 – 24 with Learning Difficulties
• Focus on learning work related skills
• Ultimate aim is to help each years interns find paid employment
Our Placement Areas within the QEQM Hospital

• Ambulatory Care Unit
• Coronary Care Unit
• Day Surgery
• Viking Day Unit
• Accident and Emergency
• Heart Centre
• Medical Secretaries
• Pathology
• Serco Catering
• Serco Portering
NHS E-Learning

We Can Offer:

• Extra Time
• Literacy Support
• I.T. Support
• Real Life Demonstrations and Practical examples
How interns choose their placements

- Information Overview
- Group discussions
- 1-1 discussions
- Time to Reflect
- Informal Interviews
- Chance to chat with staff from the placement areas
- Chance to chat with peers who have been on that placement previously
First day on Placement

• 1-1 support from Job Coach
• Introduced to Recognised mentor for the area
• Health and Safety tour of area
• Introduced to tasks slowly
• Tasks broken down into manageable sizes
Continuing Support

• Continuing assessment of the intern’s needs and adapting our support to meet their individual needs

• How the intern learn guides how we support

• Resources

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Resources

- Pocket sized Task flip sheets
- Photographic
- Pocket sized Alphabet
- Dictaphones
- Task Sheets
- Written Instructions
- Reusable Drink order forms
- Maps
Links between Placements and Classroom

- Effective communication between all staff
- All staff aware of issues, in all areas, with all individuals
- Problems identified in the work place can be addressed in the classroom
- Flexible student lead learning
- Help with life skills
Supported Job Club

Time set aside to work closely with interns individually
Takes place every week
Individuals supported to create;

• CVs
• Covering Letters
• Specification Letters
• Completed Application forms
Supported Job Club

- Help to complete Additional Qualifications e.g. Basic Food Hygiene certificates
- 1-1 support with Literacy, Numeracy and I.T. Skills
- Help to set up email alerts
- Help with searching websites to find jobs

To Whom it may concern,

Please find enclosed a copy of my C.V
Supported Job Club

• Mock interviews created
• Hints with what to do and what not to do in interviews and how to successful prepare
• Trips to Job Centre, Career days and Open days
Staff Reviews

“I have been really impressed by the Bright Futures programme. They did a fantastic job of matching a suitable person to come and work in the catheter lab. J was a real asset to the lab and quickly became part of the team rather than just a person on placement. I think that it was good for the team as well as J and both parties learned new skills of job development and supporting a new member of the team who may have particular learning requirements. I would be more than willing to accept candidates in the future and would encourage other employers to support the programme.”

David Boyson
Unit Manager Cardiac Catheter Suite
Intern Reviews

“I have enjoyed the course, it has been really different to things I have done before.”

V, 20
Current Intern

“I have found the course really interesting, all the staff are very friendly and helpful. They are also very understanding if you have a problem and will try to make things easier for you”

J, 20
Current Intern
Associated Research

- Work from Daniel Marsden (2013)
- Shifting Staff Preconceptions within NHS of working with a Bright Futures intern
- Benefits to work place
- Improved productivity

Reference Daniel Marsden, *Can Employing people with learning disabilities in Hospitals improve the patient experience of vulnerable people in hospital?* 2013
Discussion

- Are enough resources being invested to help young people with learning difficulties gain meaningful paid employment?